

STCS PROJECT PROFILE

---

amh workspace  
IT Strategy Study

STCS

## **AMH WORKSPACE**

---



Established in 1984, amh workspace has been providing clients with superb contemporary workspace for over 25 years. They operate throughout the UK and have worked with many National Blue Chip clients as well as local SMEs and Public Sector organisations.

amh workspace has grown as a business over the past 25 years and like many businesses their I.T. infrastructure and requirement for technology has also grown over the same period but in an ad-hoc way. STCS undertook a study to identify some strategic directions that would enable amh to make more effective and efficient use of IT within the company.

## **PROJECT REQUIREMENT AND SCOPE**

---

The study sought to identify areas where IT could be used to provide additional business benefits or savings through the introduction of more efficient processes. The efficient use of IT systems also means that the IT infrastructure needs to have sufficient capacity to operate at an acceptable speed. Also, the infrastructure should be resilient so that system down-time will be minimised and finally if some serious or catastrophic event were to take place the system needs to be recoverable. The report considered how to improve all of these aspects of effectiveness and efficiency

## **TECHNICAL APPROACH**

---

In conjunction with the senior management of amh STCS determined the scope for a study that would examine the main areas where improvements in IT were though likely to have a positive effect on the business processes within amh. STCS analysts working with amh staff examined the existing records and observed the existing system processes. STCS also looked at the IT infrastructure with a view to identify problems or aspects that could be improved. Through a process of analysis and discussion with amh management STCS then wrote a report detailing a strategy that would address the main weaknesses that were discovered in the area under study.